



OVERVIEW

INDUSTRY:

Law

COMPANY SIZE:

1,001-5,000 employees

SOLUTION:

BONZAI Intranet for
Office 365

BENEFITS

- ⊕ Consolidated 15 SharePoint intranet environments
- ⊕ Streamlined document management
- ⊕ Improved internal communication
- ⊕ Centralized company information
- ⊕ Increased user adoption



CASE STUDY

How A Public Law Firm Consolidated 15 SharePoint Environments Into One With Bonzai

Challenges

With offices on multiple continents, a public law firm faced several challenges with communication.

“We had a very complicated environment with separate SharePoint intranets across 86 locations, all in different states of degradation,” said the firm’s intranet manager.

When the technology team began looking at what the digital future would look like, it was clear that a new intranet was necessary. Employees needed a better way to communicate, collaborate and engage.

The company had 15 SharePoint environments, and as a result, upgrading and consolidating environments required in-depth knowledge. The team also had to be mindful of mandated requirements. Due to the nature of the business, version control, document management and change tracking are legally required. All staff must be able to create a digital paper trail for sensitive documents.

With this in mind, leadership realized that it would be difficult to build the new platform in house. That’s when they began looking for a SaaS solution.

Solution

Following an extensive search, the firm chose Bonzai because it exceeded all requirements.

“We wanted to contract the best of the best ... a solution that proved to lead the way with SharePoint intranet innovation. Bonzai stood head and

shoulders above competitors, so it was an easy decision for us,” said the law firm’s intranet manager.

Bonzai was the only solution that would allow the firm to create and personalize a single intranet based on user location. This solution also provides flexibility for them to customize the platform as a whole. They could brand the platform, integrate applications and configure page designs to meet their needs.

After choosing Bonzai, the organization chose to migrate environments into a single platform over time. This meant that certain data and documents were in servers on-premises. Fortunately, Bonzai was able to accommodate a hybrid environment. During this transition, search results would include content from on-premises servers and the cloud.

By consolidating into a single intranet platform, the firm has seen an improvement in all company processes. They can now reach employees with targeted news, events and updates. This ensures that everyone gets information that’s relevant to them. The staff can also access case-critical documents from anywhere, on any device.

Beyond that, the team has been able to improve communication with strategic integrations.

“We reach a lot of people who speak many languages — the Yammer integration has transformed how employees find colleagues who can help with very specific tasks. For example, we serve people who provide us with documents in many languages. I was recently privy to an employee who found a colleague via a Yammer group who could help him translate a document in Swahili,” explains the intranet manager.

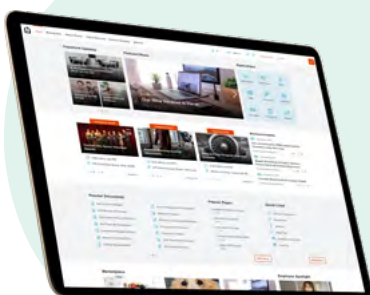
Shortly after launch, employees were using 70+ Yammer communities to exchange information.

Thanks to Bonzai’s intuitive interface, user adoption of the intranet has increased. Now all staff can connect, engage and find the information they need with ease. Executives at the law firm say that they expect Bonzai’s solution to positively impact their bottom line for years to come.



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Intranet Manager



See How Easy Bonzai Makes Search

Stop wasting time looking for what you need. Let us show you how Bonzai puts the right people, content and documents just a click away with its industry-leading search.

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