



OVERVIEW

INDUSTRY:

Higher Education

LOCATION:

New Westminster/
Coquitlam, BC

COMPANY SIZE:

1,001-5,000 employees

SOLUTION:

BONZAI Intranet for
Sharepoint

BENEFITS

- ⊕ Gained the ability to share information effectively
- ⊕ Enhanced security for internal information and forms
- ⊕ Streamlined communication on current events
- ⊕ Maximized Sharepoint investment



CASE STUDY

Douglas College Adopts Bonzai Intranet's Full Feature Set To Connect And Communicate

Challenges

Without an existing intranet, Douglas College wasn't able to store their internal information in a central hub. Instead, the college was using its public website to make policies and forms accessible. Then, faculty would store versions of these documents on their desktops. This made administration very time-consuming and left the faculty to rely on outdated documents.

When attempting to share new information or documents, the committee sent emails institution-wide. As a result, emails would clutter the inboxes of all groups across the organization. The institution didn't have a good way of getting information to the right people at the right time.

After struggling to communicate and store information, the college knew something had to change. They needed to build better connections between on-site and remote faculty. However, without an existing intranet, this wouldn't be an easy task. They would have to build a system from scratch or use a SharePoint template that wouldn't fit their needs.

A custom solution was the best option but Douglas College was facing another issue. They didn't have the in-house expertise to create a new platform. The committee wanted a new intranet that could be up and running within six months but didn't know where to turn to get an intranet built fast.

Solution

That's when the committee at Douglas College found out about Bonzai Intranet. After seeing the demo, they knew Bonzai could help them create a new intranet that would exceed their requirements.

"The Bonzai team was terrific to work with. During the run-up to implementation and the month after, they were there to make suggestions and solve problems as needed," said Barbara Allen, Computing Science and Information Technology at Douglas College.

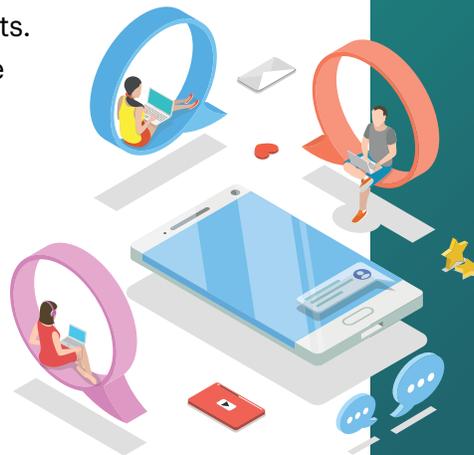
With Bonzai, Douglas College was able to decide who could post updates and how to organize information. They also created an approval process for content that would appear on the homepage. All these things were critical in helping them streamline communication and document management.

Just a few months after getting in touch with the Bonzai team, Douglas College rolled out its new intranet, DC Connect.

"Bonzai allowed us to create a homepage that is uncluttered, and easy and quick for employees to read. It provides all the key communication features we wanted for the College," Barbara said. "The college is now using all of Bonzai's core feature sets.

This includes News, Document Quicklinks, Employee and Location Directories, Employee Spotlight, Events, Marketplace, Search, Branding and Yammer for social engagement."

Six months after launch, the committee surveyed employees to see how they felt about the new intranet. Employees overwhelmingly agreed that this tool makes their job easier. They say it helps them connect, find information and understand the college's organizational structure better.



Bonzai gave us the features and functionality we needed without a lot of time required for customization within the SharePoint environment.

Barbara Allen, Computing Science and Information Technology



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