



HOW A WORLD-LEADING PUBLIC LAW FIRM UNIFIED 9 SEPARATE INTRANETS INTO ONE WITH BONZAI

CASE STUDY



We wanted to contract the best of the best...a solution that proved to lead the way with SharePoint intranet innovation—BONZAI stood head and shoulders above competitors so it was an easy decision for us."

- INTRANET MANAGER




INDUSTRY

Public Law Practice

INTRANET CHALLENGES

- ✓ Different SharePoint versions across offices
- ✓ 9 siloed intranet sites spread across 56 locations
- ✓ Inability to access intranet content remotely
- ✓ Not user-friendly and mobile responsive
- ✓ Inconsistent user experiences

SOLUTION

BONZAI Intranet for  Office 365

ACTIVE USERS

4,500 users across two continents

BONZAI INTRANET IMPACT

- ⊕ Better internal communications for cultural gains
- ⊕ Improved collaboration and knowledge sharing
- ⊕ Increased productivity enabled with anytime, anywhere access



ACTIVE USERS
4,500
ACROSS TWO CONTINENTS

Intranet Challenges

The public law firm faced intranet challenges not uncommon to multinational organizations with employees spread across multiple offices. Their Intranet Manager shares,

“We had a very complicated environment with nine separate SharePoint intranets across 86 locations all in different states of degradation.”

To further complicate the situation, different offices were using varying versions of SharePoint resulting in an accumulation of:

15 DIFFERENT ENVIRONMENTS COMPANY-WIDE.

Senior leadership identified this as an immediate issue and tasked the Core Technology Team to chart out a new digital future for the organization. One where the law firm would be digitally ready to blaze a new trail and provide world class tools for their employees to communicate, collaborate and engage. In order to do this, the Core Technology Team recognized that the SharePoint Intranet solution provider needed to meet and exceed the following mandated requirements.

Intranet Solution Requirements



SharePoint Expertise

The public law firm employs best of the best professionals to manage their complex IT infrastructure. While the organization has skilled SharePoint employees in-house, they knew there were still some knowledge gaps. Migrating, upgrading and consolidating their SharePoint environments to one single environment in the cloud, required the expertise of skilled SharePoint MVPs.

Options for Online and Hybrid Deployment

Due to the scale of this project, the organization opted to migrate their environments to SharePoint Online in a piecemeal fashion. Doing so meant keeping certain data and documents in on-premise servers for periods of time. The global organization subsequently required an intranet solution that could accommodate a hybrid environment wherein intranet search results simultaneously provided content from on-premises servers and the cloud.

Leverage Sharepoint Office 365 and Microsoft Applications

Since the law-firm operates with heavy investment in Microsoft products, they wanted to ensure that their new intranet solution would leverage this. Furthermore, with plans to migrate to SharePoint Online and Office 365, it was imperative that the intranet solution would work seamlessly with a multitude of active business tools. The Core Technology Team needed a solution that would integrate with Yammer for collaboration initiatives and Microsoft Power BI to pull in reporting and analytics.

  Power BI

Mobile- friendly and Responsive

Many of the law firm's employees work remotely and travel between multiple locations. To increase productivity for remote workers, the organization demanded a solution that would allow their employees to connect to their intranet anytime and anywhere, with full functionality from any device.



**EMPLOYEES WORK
REMOTELY AND TRAVEL
BETWEEN MULTIPLE
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INTRANET MANAGER

Document Management, Version control and change tracking

Due to the nature of the business, advanced version control, document management and change tracking are legally required to create a digital paper trail for sensitive documents. Their current process, policies and procedures around this have been built around SharePoint’s technology. The organization required an intranet solution that uses SharePoint’s governance mechanisms to accommodate this.





Reputable SaaS Intranet Solution

As arguably one of the largest and most well-known law firms worldwide, the company aims to align themselves with technology providers that exemplify this excellence. Their Intranet Manager shared that it was imperative for the company to *“contract the best of the best and a solution that proved to lead the way with SharePoint Intranet innovation”*.

Flexibility, Branding and Content Targeting

The global law firm has a very complex IT environment wherein hundreds of different types of applications are used for varying business processes and security measures. Leadership needed an intranet that had the utmost flexibility both for custom development and page design. Intranet Managers wanted a solution that they could configure to align with the company’s brand. With equal importance, the Core Technology team required a SharePoint intranet solution that could target content to different offices and locations. This way, groups could see information that is uniquely relevant to them.



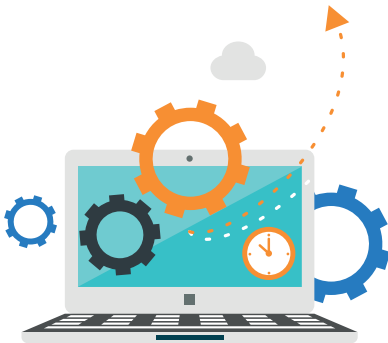
Solution: BONZAI for Office 365

After vetting the leading SaaS intranet solutions for SharePoint, the law firm narrowed it down to two options—BONZAI Intranet and another leading competitor. The law firm's Intranet Manager and his team found that BONZAI was *"hands down heads above the Competition"*. BONZAI became the winning solution because the product exceeded all of the mandated requirements aforementioned.



Why BONZAI Won

BONZAI's three Microsoft SharePoint MVPs deeply understood the organization's technical needs and were able to provide a project plan that would guarantee success.



BONZAI is innovative in features and functionality—the only solution that enabled the global law firm to operate with a single intranet, personalized to user locations.

BONZAI has a glowing reputation in the market—they are market leaders in North America and are recognized by **Gartner**.

BONZAI's people—The Intranet Manager shares, *"it is clear that it is in BONZAI's culture to go above and beyond. Their team demonstrated this in our initial interactions and carried this through all the way to solution delivery."*

BONZAI provided the flexibility the company required to brand the product to their exact specifications. Proliferous page templates and configurable web parts give content authors ultimate flexibility. BONZAI's open framework also allows their technical team to quickly integrate mission-critical line of business applications.



We reach a lot of people who speak many languages —Yammer has transformed how employees find colleagues who can help with very specific tasks.

For example, we serve people who provide us with documents in many languages. I was recently privy to an employee who found a colleague via a Yammer group who could help him translate a document in Swahili!

INTRANET MANAGER

Impact

Improved Communication and Collaboration

By consolidating nine different intranets into a single unified platform, the law firm's internal communications team has been electrified. The global company can now keep employees informed with targeted news, events and updates for better group-wide culture. Additionally, integration with Yammer and Skype for business has empowered employees to proactively communicate and collaborate. Within months of launching and under their own initiative, employees have created 70+ Yammer communities to exchange information and knowledge across locations.



Increased Productivity

Regarded as one of their biggest wins with BONZAI Intranet, the firm's Intranet Manager shares how impressed senior leadership has been with the initial release of the new intranet. They are amazed with the increase in productivity due to the fact that staff can now access case-critical documents from anywhere, at any time, and on any device. Executive team members know that this is only the beginning and are ecstatic about the additional productivity gains that will impact the bottom line so that the law firm remains on top for years to come.



Deployed **Your Way**

BONZAI is easy to install whether you want it installed on-premise or in the cloud. BONZAI Intranet is available in three deployment models:

On-Premise for SharePoint 2013

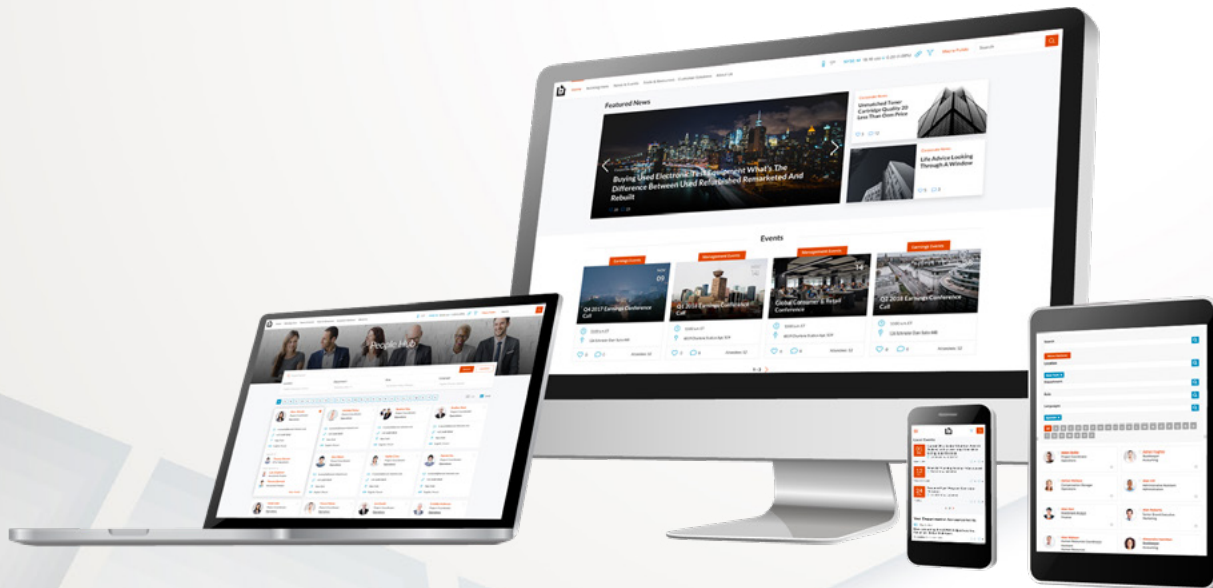
Installed within your existing On-Premise SharePoint 2013 Standard or Enterprise environment

On-Premise for SharePoint 2016

Installed within your existing On-Premise SharePoint 2016 Standard or Enterprise environment

Online for Office 365

Installed on your existing SharePoint Online environment for Office 365



About BONZAI

BONZAI, a SkyVera company, is an award-winning intranet company that provides ready-to-roll intranets for SharePoint and Office 365. As a Microsoft Certified Gold Partner, BONZAI intranet software and services deliver a better means of communicating, collaborating and engaging with employees for Fortune 500 Enterprise Organizations as well as SMBs.

At BONZAI, believe that intranets should better connect and engage employees, but not at the expense of a long, drawn-out and often failed custom deployment. With our proven delivery methodologies and seasoned intranet consultants with deep expertise into both Microsoft SharePoint and Office 365, Bonzai gets users through objective setting, design, ownership, launch/roll out and support in as little as eight weeks.

See Your Stress-Free Intranet in Action Now!

Book a [demo](#) to see the rich features, functionality and flexibility of the BONZAI intranet platform for yourself today!