

PRIDE
INDUSTRIES
The power of purpose



HOW PRIDE INDUSTRIES DEPLOYED AN ACCESSIBLE & SUSTAINABLE INTRANET

CASE STUDY



BONZAI's delivery process is extremely smooth and 100% professional across the board—the implementation team is outstanding and provided us with the know-how to utilize web best practices for a modern intranet that lasts."

—LINDA GILBERT, IT DIRECTOR AT PRIDE INDUSTRIES



Pride

Case Study

AT A GLANCE

INDUSTRY

Nonprofit Organization Management

INTRANET CHALLENGES

- ✓ Information, documents and policies were difficult to locate
- ✓ Time-wasted searching for information and duplication of work efforts
- ✓ Remote workers could not access the intranet
- ✓ Intranet was not user-friendly and difficult to navigate
- ✓ Multiple sites hosted information that not everyone had access to

SOLUTION

BONZAI Intranet for  Office 365

ACTIVE USERS

5,600+ users across the US



EMPLOYEES

5,600

ACROSS THE US

BONZAI INTRANET'S IMPACT

- ⊕ Immediate ROI and 100% uptime
- ⊕ World-class SharePoint expertise for an Intranet that will last
- ⊕ Increased transparency and engagement across PRIDE

ABOUT PRIDE INDUSTRIES

PRIDE Industries is America's largest nonprofit employer of people with disabilities. The social enterprise operates in 14 states and the nation's capital to employ more than 5,600 people wherein 3,200 of these employees are people with disabilities. As a leading nonprofit, the organization provides innovative outsourcing solutions to meet the manufacturing needs of Fortune 500 companies and government agencies.

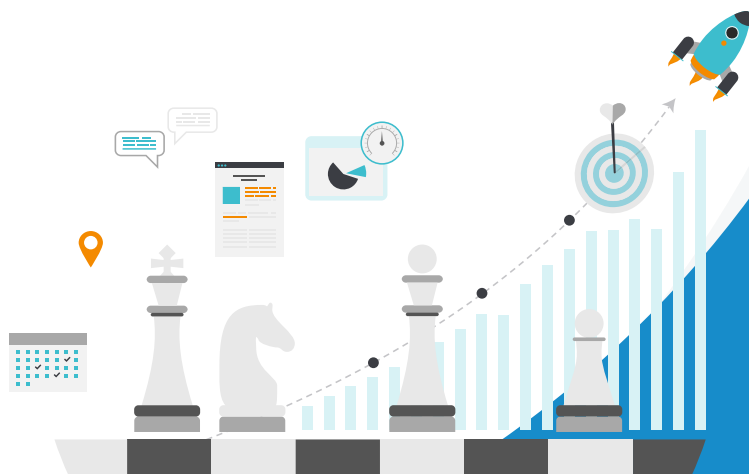
Intranet Challenges Prior to BONZAI

PRIDE Industries operated with a SharePoint 2010 on premise intranet environment which presented challenges common to many organizations who attempt to use **SharePoint out-of-the-box** as an intranet. While the primary intranet site was on SharePoint 2010, there were also many homegrown PHP and WordPress sites developed by PRIDE's people in an honest attempt to make it easier to find information.



For PRIDE's intranet renewal project, the steering committee identified the following challenges that the new solution needed to address:

- 1** Employees found it very difficult to find information they needed to do their jobs on the former intranet
- 2** Employee time was consistently wasted as document owners would be contacted over the phone or visited in person when documents could not be located
- 3** Wasted time due to a large amount of work duplication when employees could not find needed documents
- 4** Inaccessibility—remote workers could not access the intranet from mobile or assisted technology devices
- 5** The intranet was not user-friendly and extremely difficult to navigate
- 6** There were many old systems running and not everyone had access to sites where key content and information was stored





Across the board our steering committee knew it was time for us to address these organizational challenges

—our primary goal was to unite the many disparate systems to make it easy for people to find the information they need to do their jobs effectively.”



LINDA GILBERT, IT DIRECTOR AT PRIDE INDUSTRIES

To justify that the new solution could tangibly save time, reduce costs and make it easier for employees to do their jobs, Gilbert led the organization through a series of user experience tests. After providing a sample size with common tasks an employee must complete on the intranet, Gilbert and her team deduced that:



80% OF EMPLOYEES EXPERIENCED A HIGH-LEVEL OF DIFFICULTY COMPLETING 90% of required tasks on their former intranet.

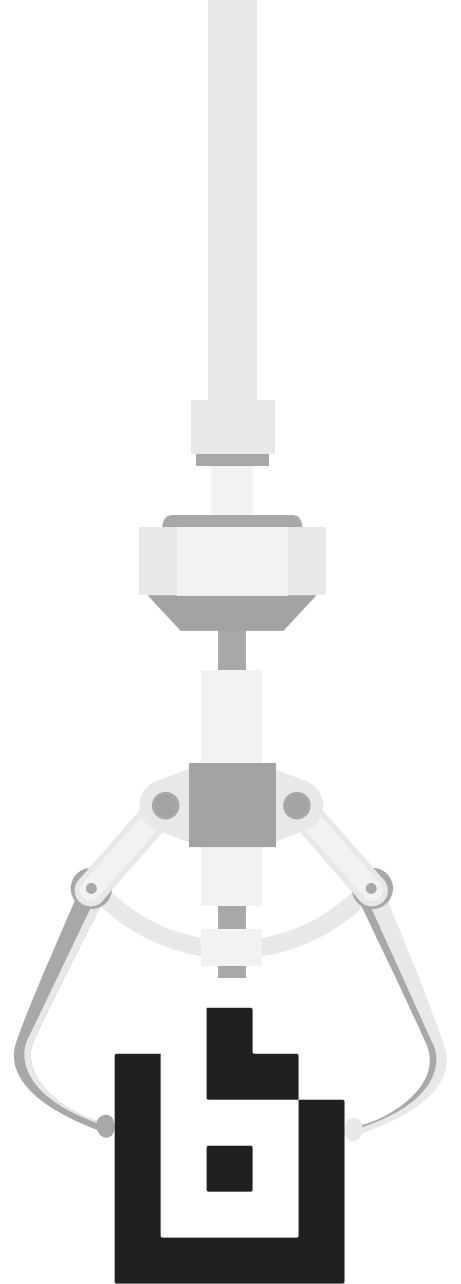


Depending on the employee, roughly **40% OF TASKS COULD NOT BE COMPLETED AT ALL.**



Due to this, 42% of the time, the task would be abandoned within **60 SECONDS WHEN THE USER COULD NOT FIND WHAT THEY NEEDED.**

PRIDE's Methodology to Finding a Best Fit Intranet Solution



Gilbert shared that it was “integral for the organization to implement a solution that provided excellent user experience, especially since a large proportion of employees needed to access the intranet from assisted technology devices.” PRIDE’s steering committee vetted six leading Intranet In-a-box solutions after realizing that outsourcing the intranet’s development would yield much lower costs. Narrowing it down to three for a formal RFP process, PRIDE took roughly 60 days to diligently evaluate the three leading competitors. BONZAI emerged on top and was PRIDE’s winning choice.



Why BONZAI for Office 365 was PRIDE'S Winning Intranet Solution

BONZAI Intranet came out on top after rigorous evaluation from PRIDE's team. In addition to leadership evaluation, Gilbert took a subset of users through UX testing in the competing vendor environments'. BONZAI scored highest and won PRIDE's business for these main reasons:

- ✓ Users found the site easiest to navigate
- ✓ The interface was well-designed, simple and clean
- ✓ Users did not experience symptoms of information overload that was present in competing vendor solutions
- ✓ The site was highly responsive, flexible and worked best for users who needed to access the intranet remotely from mobile and assisted devices
- ✓ In-person events could be targeted, scheduled and promoted through BONZAI's extended features

Once BONZAI was selected, Gilbert and her team hit the ground running. She shares, “the delivery process was extremely smooth and was 100% professional across the board—BONZAI’s implementation team was outstanding and provided us with the know-how to utilize web best practices for a modern intranet that lasts.” Gilbert continues, “the training we received provided both a fundamental and in-depth understanding of BONZAI Intranet so that all levels of users could be successful.”

Come launch day, PRIDE’s intranet steering committee was fully ready for employees. Not long after, Gilbert began to witness success metrics soar—so much so that the intranet performed well above her expectations.



The training we received provided both a fundamental and in-depth understanding of BONZAI Intranet

so that all levels of users could be successful.”



LINDA GILBERT,
IT DIRECTOR AT
PRIDE INDUSTRIES



BONZAI's Impact



I would 100% recommend BONZAI to another organization due to the return you receive as soon as you are up and running."



LINDA GILBERT,
IT DIRECTOR AT
PRIDE INDUSTRIES

User Adoption

Gilbert shares that the "user experience has been just priceless for PRIDE—it's simple, user-friendly and intuitive to navigate for all of our end-users". In the first week of launching BONZAI, Gilbert witnessed no less than 60% of staff visit the new intranet. Gilbert shares, "considering the majority of our workforce is not on a computer most of the time, this is outstanding to see." As months progress PRIDE has continued to see new users come to the intranet—new hires are getting onboarded faster and employees have not reverted to old behaviors by returning to the old intranet.



Immediate ROI and 100% Uptime

PRIDE's Director of IT shares, "I would 100% recommend BONZAI to another organization due to the return you receive as soon as you are up and running." Gilbert elaborates, "if we were to attempt to replicate and maintain BONZAI in-house, it would easily cost us no less than US \$200,000 a year...and this is a very conservative estimate."

Gilbert is thrilled that BONZAI enables her to allocate in-house resources to areas that impact the business. Furthermore, she shares how outstanding it has been to see that "BONZAI has proved to provide 100% uptime even as Microsoft continues to roll out new features and updates."



World-class SharePoint Expertise



Gilbert shares that she and her team have seen many intranets and SharePoint environments rolled out poorly because the people that were working on the technology did not know how to capitalize on the robustness of SharePoint. She exclaims, "Without a doubt, Dynamic Owl knows their stuff—they know the platform inside and out; and they engage with Microsoft to keep up with changes... the platform is responsive and things just work very well."



BONZAI has proved to provide 100% uptime, even as Microsoft continues to roll out new features and updates."



LINDA GILBERT,
IT DIRECTOR AT
PRIDE INDUSTRIES

Increased Transparency and Engagement

One of BONZAI's features that extends the functionality of SharePoint is an event scheduler. BONZAI Events enables PRIDE to drive numerous online and in-person events. This has helped to provide transparency for internal events that happen at PRIDE which has improved engagement. Coupled with the Outlook integration, PRIDE's employees can save event details directly to their calendars and are automatically emailed with event details and reminders to increase attendance.





Search...

Q

Home

News & Resources

Benefits

Expenses & Travel

Safety

Training & Development

You are here >

FindIt



06 Jul

Company Announcements

NextGEN Coming Soon

0

Read More

Announcements

- June 22, 2017

HR Newsletter June 2017

Company Announcements

0

June 16, 2017

New PRIDE Company Store!

Company Announcements

0

May 22, 2017

HR Newsletter May 2017

Company Announcements

1

<

1

2

3

4

5

6

7

8

9

>

News

- June 28, 2017

Accessibility Features in Office 365

Technology

0

June 26, 2017

Focused Inbox

Technology

1

June 16, 2017

High Heat Awareness

Weather & Road Construction

0

<

1

2

3

4

5

6

7

8

9

10

11

>

Upcoming Events

- 12 Jul

PRIDE BloodSource Drive

Company Event

1

08 Aug

Sandwich Generation DocTalk

Company Event

0

08 Aug

Sandwich Generation DocTalk

Company Event

0

<

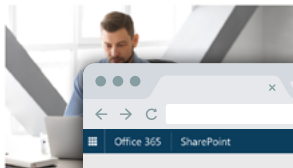
1

2

3

>

Employee Spotlight



Andrew S

Material Expe

Passionate ab

Feedback

Tell us how we

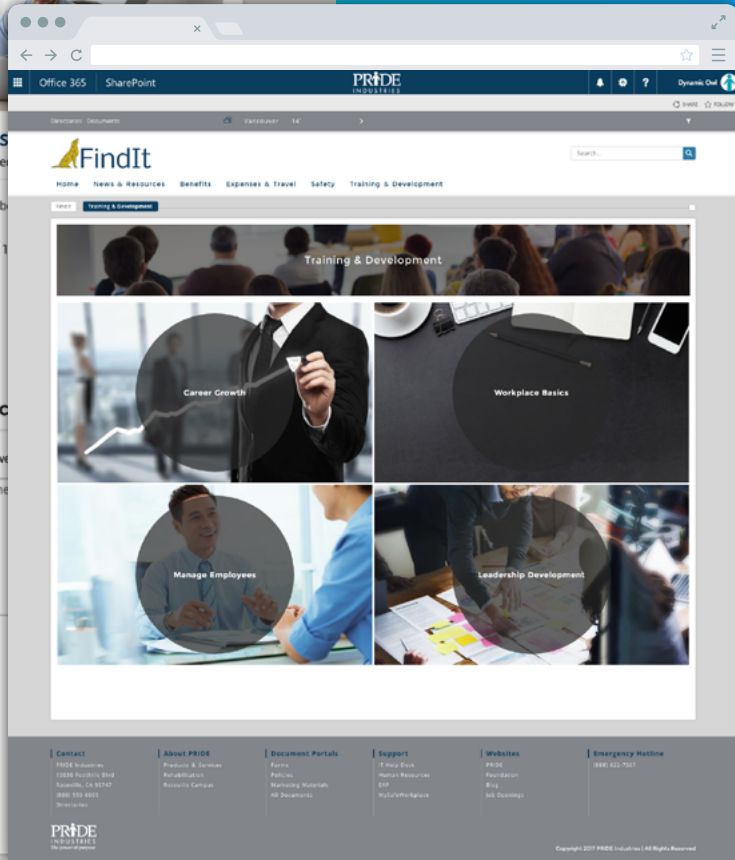
Write comme

Featured Video

Trending

Working On

Viewed by Me



Contact

PRIDE Industries

10030 Foothills Blvd

Roseville, CA 95747

(800) 550-6005

Directories

About PRIDE

Products & Services

Rehabilitation

Roseville Campus

Document Portals

Forms

Policies

Marketing Materials

All Documents

Support

IT Help Desk

Human Resources

EAP

MySafeWorkplace

Websites

PRIDE

Foundation

Blog

Job Openings

Emergency Hotline

(888) 822-7507


Office 365 | SharePoint | PRIDE INDUSTRIES

Directories Documents | Vancouver 20°

FindIt Search...

Home News & Resources Benefits Expenses & Travel Safety Training & Development

You are here > **FindIt** > News & Resources > News & Events > Events > **PRIDE BloodSource Drive**



PRIDE BloodSource Drive

Date July 12, 2017 10:00 AM - July 12, 2017 2:00 PM
Time 10 a.m. - 2 p.m.

Company Event | Posted By | **Alice Williams** | 1 Like

PRIDE's Roseville Campus will be hosting its second blood drive of 2017, with the assistance of BloodSource, on July 12, 2017.

Vickie Deragon, M.S. Safety Coordinator, is currently taking appointments for the July 12th blood drive. Appointments will be scheduled in 15-minute increments starting at 10 a.m. with the last appointment at 2 p.m. There are two (2) appointments available for each 15-minute block, except for the time frames between 12:15 p.m. - 12:45 p.m.

BloodSource will have a van located in the parking lot where people may donate blood. You don't have to work at the campus to give, you just have to schedule an appointment and be at the campus at your scheduled time. We have had family members donate in the past and have several neighbors down the street at Pasco that have been donating for years.

If you would like to schedule an appointment for donating, please contact **Alice Williams**:

(916) 788-2146
alice.williams@prideindustries.com

When donating blood, please keep the following in mind:

To give blood, you must:

- Not have given blood in the last eight (8) weeks.
 - For the July 12 date, you must not have given blood after May 16, 2017.
- Feel healthy.
- Be free from cold or flu symptoms for at least three days before giving blood or blood components (14 days for source plasma donation).
- Be at least 18 years old (16 and 17 with a signed parent consent form). There is no upper age limit.
- Weigh at least 110 pounds.
- Bring photo identification or BloodSource donor card.

More information and FAQs on donating blood may be found [here](#).

Will You Join Us?

I Will Be There ☒ Cannot Go ☐ Spots Taken 0

Actions

Like Add To Calendar Share

Contacts

Alice Williams
Administrative Assistant II

Related Links

BloodSource
 FAQs for Donating Blood

Office 365 | SharePoint | PRIDE INDUSTRIES

Directories Documents | Vancouver 14°

FindIt Search...

Home News & Resources Benefits Expenses & Travel **Safety** Training & Development

Favorite Documents

- Arkansas Lift Safe Work Practices Acknowledgment Form
- Arkansas 1st report of injury

Category

Form
 Policy
 Plan
 Information
 Procedure

Department

Safety

Location

All Locations

Topic

Safety
 Workers Compensation

Result Type

Word
 PDF

Modified date

One Year Ago Today

A to Z Safety Resources

Search [] Relevance []

Document	Created By	Category	Form	Modified	Created
PRIDE Industries Aerial / Scissor Lift Operator Certification Form	James Taylor	Form	Created: January 20, 2017	Modified: April 12, 2016	
PRIDE Industries Aerial Platform Lift Pre-start Inspection Form	Nash Miller	Form	Created: April 12, 2016	Modified: April 12, 2016	
Aerial/Scissor Lift Safe Work Practices Acknowledgment Form	Alfred Morton	Form	Created: April 12, 2016	Modified: April 12, 2016	
AERIAL LIFTS / PLATFORMS	Jon Davis	Policy	Created: April 12, 2016	Modified: April 12, 2016	
Alabama 1st report of injury	Richard Brown	Form	Created: March 23, 2017	Modified: February 26, 2016	
Arkansas 1st report of injury	Lauren Lee	Form	Created: March 23, 2017	Modified: February 26, 2016	
Arkansas Form N	Rafael Caguen	Form	Created: February 26, 2016	Modified: February 26, 2016	
AUTO COLLISION REPORT	Rafael Caguen	Form	Created: December 9, 2015	Modified: December 9, 2015	
Required Information - Post Collision	Oliver O'Ryan	Form	Created: January 25, 2017	Modified: February 26, 2016	

Arkansas Form N

1 2 >

Contact
PRIDE Industries
10030 Foothills Blvd
Roseville, CA 95747
(800) 550-6005
Directories

About PRIDE
Products & Services
Rehabilitation
Roseville Campus

Document Portals
Forms
Policies
Marketing Materials
All Documents

Support
IT Help Desk
Human Resources
EAP
MySafeWorkplace

Websites
PRIDE
Foothills
Blog
Job Openings

Emergency Hotline
(800) 822-7167

PRIDE INDUSTRIES
The power of people

Copyright 2017 PRIDE Industries. All Rights Reserved.



Deployed **Your Way**

BONZAI is easy to install whether you want it installed on-premise or in the cloud. BONZAI Intranet is available in three deployment models:

On-Premise for SharePoint 2013

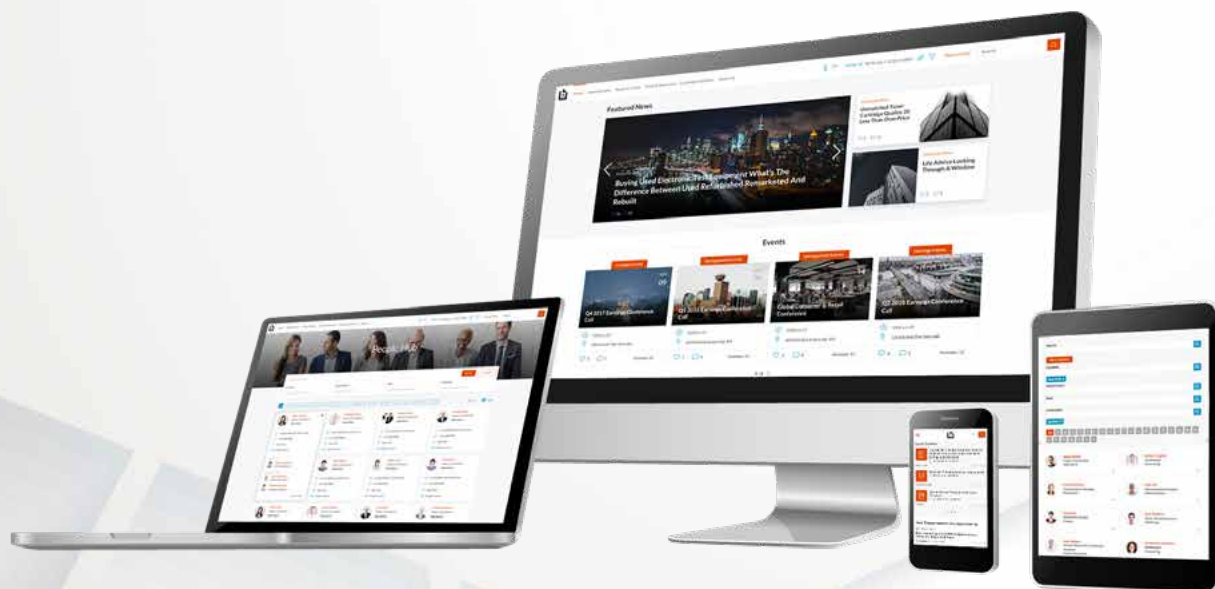
Installed within your existing
On-Premise SharePoint 2013 Standard
or Enterprise environment

On-Premise for SharePoint 2016

Installed within your existing
On-Premise SharePoint 2016 Standard
or Enterprise environment

Online for Office 365

Installed on your existing
SharePoint Online environment for
Office 365



About BONZAI

BONZAI, a SkyVera company, is an award-winning intranet company that provides ready-to-roll intranets for SharePoint and Office 365. As a Microsoft Certified Gold Partner, BONZAI intranet software and services deliver a better means of communicating, collaborating and engaging with employees for Fortune 500 Enterprise Organizations as well as SMBs.

At BONZAI, believe that intranets should better connect and engage employees, but not at the expense of a long, drawn-out and often failed custom deployment. With our proven delivery methodologies and seasoned intranet consultants with deep expertise into both Microsoft SharePoint and Office 365, Bonzai gets users through objective setting, design, ownership, launch/roll out and support in as little as eight weeks.

See Your Stress-Free Intranet in Action Now!

Book a [demo](#) to see the rich features, functionality and flexibility of the BONZAI intranet platform for yourself today!